



SCEMD

Office of the Adjutant General

State Emergency Operations Center
2779 Fish Hatchery Road, West Columbia, SC 29172

Hurricane Matthew

NEWS RELEASE 18

For Immediate Release

State Joint Information Center

Phone: 803-737-8515 | Social: [@SCEMD](#)

S.C. Department of Motor Vehicles deploys mobile units to areas affected by Hurricane Matthew

COLUMBIA, S.C. – In an effort to better serve citizens affected by Hurricane Matthew and subsequent flooding, the South Carolina Department of Motor Vehicles (DMV) will be operating limited offices in Lowcountry, Pee Dee, and Grand Strand counties. These openings will occur regardless of county-government status.

These offices can provide credentials and duplicate titles or registrations if customers lost their originals in the storm. They can complete other transactions on a limited basis. These offices will not offer road tests.

Beginning Tuesday, October 11, 2016, the following offices will open for limited transactions from 9 a.m. to 4 p.m.:

- Charleston County – CARES (Community Area Response & Emergency Services) Vehicle – North Charleston Coliseum & Performing Arts Center at 5001 Coliseum Dr., N. Charleston, S.C. 29418 (Lot A)
- Florence County – 3102 E. Palmetto St., Florence, S.C. 29506
- Jasper County – 407 Live Oak Dr., Ridgeland, S.C. 29936

These offices will be open until further notice. The CARES vehicle will be at the North Charleston Coliseum through Thursday, October 13, 2016.

The CARES vehicle is a mobile DMV field office that provides services across South Carolina. Its first priority is disaster response and making sure citizens have the proper credentials and vehicle titles to assist with insurance claims. It is designed to help the agency achieve uninterrupted customer care for areas or constituents in need.

“We worked hard with both the Executive and Legislative Branches to create a capability to provide critical services to our customers during disasters,” said Executive Director Kevin Shwedo. “We have designed our support package to operate in an environment that lacks both electricity and internet services. As a result we expect to provide uninterrupted services to our customers.”

If you can wait for a replacement credential, the DMV suggests using our online services at www.SCDMVonline.com. You can request a replacement credential or title if you're already in the DMV's system. You will find information on the required documentation needed to complete transactions online as well.

For customer questions, please call 803-896-5000.

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